

DECEMBER 2014 NEWSLETTER

Pharmacy2U

This is a company based in Leeds who appears to be targeting patients in this area offering a prescription delivery service straight to your home. Please note that this company does not provide blister packed medication and will not be suitable for all patients.

Electronic Prescribing Service – EPS

This service has been running since the middle of June where by you can nominate your usual pharmacy to receive your prescription requests electronically. This saves either you or the pharmacist having to physically collect the script. The local pharmacists will blister pack medication when necessary and can also deliver to the home if you are housebound. Controlled drugs cannot yet 'go' EPS and chemist would still need to collect these.

Friends and Family Test

From December 1st, we are contractually obliged to offer a 'friends and family' test. This can either be done on-line through the practice website or on paper when attending the surgery. You are under no obligation to do this (though we are ignoring NHS England's suggestion that we could just give it to selected patients to boost staff morale!)

On-Line Access

Just a reminder for those of you with computer access, it is possible to register for on-line access in order to book and cancel appointments and to request repeat prescriptions. You must be 16 or over to do this and may be asked to provide picture ID (if we do not know you).

November Newsletter Error

The early edition of the November newsletter erroneously stated it was possible to follow script request progress on line. I made a mistake – it will show as 'accepted' when we download it from t'internet. This just shows we have received it and not necessarily that we will be prescribing it. Oops! Sorry!

Christmas and New Year Opening Hours

NHS England has decreed that general practitioners should open their normal hours for both Christmas Eve and New Year's Eve despite there being very little call historically for us to remain open on these evenings. We are likely to put the telephones through to St.Helens Rota at 1pm but you will still be able to collect scripts after this.

Please check website/front door nearer the time for actual opening hours.

We would like to wish everyone a very Happy Christmas and New Year – even those at NHS England!

