

Response to the Friends & Family Survey January 2016

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During January 2016 we had five forms submitted via paper format and nil submitted electronically. Patients on all five forms had indicated they were “**Extremely Likely**” to recommend our Practice to friends & family.

Thank you for taking the time to complete the survey.