

## Response to the Friends & Family Survey November 2015

The Friends & Family Test is an on-going survey which commenced in December 2014. The results are published both on the website and in the waiting area on a monthly basis. You can access the survey via our website at [www.kennethmacraemedicalcentre.co.uk](http://www.kennethmacraemedicalcentre.co.uk) or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of November 2015, a total of 3 forms were submitted via paper format and 4 submitted electronically. The Practice was delighted to note all 7 patients had indicated they were “**Extremely Likely**” to recommend our Practice to friends & family.

Many thanks to everyone who has taken the time to complete the survey, it is very much appreciated.

**May we take this opportunity to wish you all a very Merry Christmas & Happy New Year?**