

Response to the Friends & Family Survey August 2017

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of August 2017 there were 2 submissions via paper format and 0 submitted electronically. Both of which reported they were extremely likely to recommend our Practice to friends and family.

A big thank you to those patients for taking the time to complete the survey, also for the lovely comments made about the GPs and reception staff.