

Response to the Friends & Family Survey August 2018

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of August 2018 we had 5 questionnaires submitted via paper format and 0 submitted electronically.

Thank you for taking the time to complete the survey and for the lovely comments received. We do appreciate your opinion on the service we provide.