

Response to the Friends & Family Survey March 2018

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of March 2018 we had 5 submitted via paper format and 0 submitted electronically. All 5 commented they would be “Extremely likely” to recommend our Practice to friends and family.

We received some lovely comments on the forms this month – so a big thank you from the whole team.

Happy Easter