

Response to the Friends & Family Survey May 2018

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

It has been a very quiet month for the survey box. During the month of May 2018 we had 0 submitted via paper format and 0 submitted electronically.

We do appreciate your opinion on the service we provide.