

Response to the Friends & Family Survey November 2017

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of November 2017 there was just 1 submission via paper format and 0 submitted electronically. We are pleased to say this patient was extremely likely to recommend our Practice to friends and family.

Thank you for taking the time to complete the survey.

May we also take this opportunity to wish all our patients a very Merry Christmas and a Happy New Year.