

## **Response to the Friends & Family Survey September 2017**

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at [www.kennethmacraemedicalcentre.co.uk](http://www.kennethmacraemedicalcentre.co.uk) or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of September 2017 there were 4 submissions via paper format and 0 submitted electronically. All of which we are pleased to say reported they were extremely likely to recommend our Practice to friends and family.

Thank you once again for taking the time to complete the survey.