

CHRISTMAS AND NEW YEAR 2023

Building Works

Well, it seems to be happening folks! After 18 long months in the planning it appears the building work to extend the practice will begin on 8th January. This means we will become a building site, there will be fewer parking spaces on the car park and we will need your patience. Although we purchased the designated spaces for the medical centre and were responsible for a significant proportion of the total car park and access road costs, we cannot enforce the protection of these spaces. People will always park 'where they like' and we have no control over this. Please direct any concerns over the parking to the council. Please walk to the practice if able or park off site.

Surgery Access

For the duration of the building works the only access into the building will be via the steps at the back (opposite the scout hut). Anyone unable to access these steps and in need of attention will be visited at home if clinically appropriate.

Toilet Facilities

For a good proportion of the building works there will be no disabled access to the toilet – as the lobby and rooms off the lobby will become an office. The new disabled access toilet will be sited in the new part of the building. Please make sure you go before you come!

The Dream

The hope is that with the Rookery Lane development being given the go ahead, the Potteries development being near completion and Rainford being such a lovely place to work, that extension of the practice might attract younger, enthusiastic doctors – I'm working off the 'if you build it, they will come' philosophy! 😊

Appointment Access

Total Triage still seems to be working very well and has been accepted by the vast majority of patients. During the building works we will continue to see patients who need seeing but things that can be dealt with remotely will be done remotely if it is safe to do so. The safety of patients and public during these essential practice development works has to be our top priority and your understanding would be much appreciated. All access will be via the back door and will be clearly signposted. There will be a post box attached to the wall beside the back door FOR POST ONLY. Please do not post samples through here - wait until we are open. The waiting area will remain in use for much of the building works.

Wishing you all the very best for a healthy and happy 2024. Remember if we look frazzled, be kind

