

Response to the Friends & Family Survey July 2022

The Friends & Family Test is an on-going survey throughout the NHS. The results of the survey are published both on the Practice website and in the waiting area each month. Patients and/or their carers can access the survey at any time via our website:

www.kennethmacraemedicalcentre.co.uk

or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During the month of July 2022, 90 Friends & Family Test questionnaires were completed in total. 89 submitted electronically, 1 submitted via the Friends & Family survey box situated in the waiting room. Out of the 90 completed, the following patients found their overall experience of our service to be;

- Very good = 86,
- Good = 3
- Very poor = 1

A very big THANK YOU for taking the time to complete the survey and for the lovely comments, they are very much appreciated by all the team.

